

| Products in scope        |   | Special Features                               | Features to be added/updated                   | Other Identified Gaps | Related Issues (labels) | External Standards |
|--------------------------|---|--|--|-----------------------|-------------------------|--------------------|
|                          | Consumer general purpose computer hardware systems and operating systems for those hardware systems   | None   |  |                       |                         |                    |
|                          | Payment terminals   | Closed functionality                           | Closed functionality                           |                       |                         |                    |
|                          | Automated teller machines   | Closed functionality                           | Closed functionality                           |                       |                         |                    |
|                          | Ticketing machines  | Closed functionality                           | Closed functionality                           |                       |                         |                    |
|                          | Check-in machines   | Closed functionality                           | Closed functionality                           |                       |                         |                    |
|                          | Interactive self-service terminals providing information, excluding terminals installed as integrated parts of vehicles, aircrafts, ships or rolling stock  | Closed functionality                           | Closed functionality                           |                       |                         |                    |
|                          | Consumer terminal equipment with interactive computing capability, used for electronic communications services  | Speech, video, RTT, Total Conversation         | RTT, Total Conversation                        |                       | RTT (label)             |                    |
|                          | Consumer terminal equipment with interactive computing capability, used for accessing audiovisual media services  | Captioning, Audio Description, Remote Controls | Captioning, Audio Description, Remote Controls |                       | DE Submission (label)   |                    |
|                          | E-readers   |  |  |                       |                         |                    |
| <b>Services in scope</b> |   |  |  |                       |                         |                    |
|                          | Electronic communications services with the exception of transmission services used for the provision of machine-to-machine services  | Speech, video, RTT, Total Conversation         | Speech, video, RTT, Total Conversation         |                       | RTT (label)             |                    |
|                          | <a href="#">Services providing access to audiovisual media services (Audiovisual Media Services Directive)</a>  | Captioning, Audio Description, Remote Controls | Captioning, Audio Description, Remote Controls |                       | DE Submission (label)   |                    |
|                          | The following elements of air, bus, rail, and waterborne passenger transport services, except for urban, suburban, and regional transport services for which only the elements under point (v) apply:   | (probably covered above)                       | (probably covered above)                       |                       |                         |                    |
|                          | (i) Websites  |  |  |                       |                         |                    |
|                          | (ii) Mobile device-based services including mobile applications   |  |  |                       |                         |                    |
|                          | (iii) Electronic tickets and electronic ticketing services  |  |  |                       |                         |                    |
|                          | (iv) Delivery of transport service information, including real-time travel information; this should, with regard to information screens, be limited to interactive screens located within the territory of the Union                                |  |  |                       |                         |                    |
|                          | (v) Interactive self-service terminals located within the territory of the Union, except those installed as integrated parts of vehicles, aircraft, ships, and rolling stock used in the provision of any part of such passenger transport services |  |  |                       |                         |                    |
|                          | Consumer banking services   | Authentication                                 | WCAG 2.2 may cover this                        |                       | WCAG 2.2 SC (label)     |                    |
|                          | E-commerce services   | Authentication                                 | WCAG 2.2 may cover this                        |                       | WCAG 2.2 SC (label)     |                    |