

Features, elements and functions for <b>All Products</b>		Addressed by Requirements	New Issues created
(a)	when the product provides for communication, including interpersonal communication, operation, information, control and orientation, it shall do so via more than one sensory channel; this shall include providing alternatives to vision, auditory, speech and tactile elements;		
(b)	when the product uses speech it shall provide alternatives to speech and vocal input for communication, operation control and orientation;		
(c)	when the product uses visual elements it shall provide for flexible magnification, brightness and contrast for communication, information and operation, as well as ensure interoperability with programmes and assistive devices to navigate the interface;		
(d)	when the product uses colour to convey information, indicate an action, require a response or identify elements, it shall provide an alternative to colour;		
(e)	when the product uses audible signals to convey information, indicate an action, require a response or identify elements, it shall provide an alternative to audible signals;		
(f)	when the product uses visual elements it shall provide for flexible ways of improving vision clarity;		
(g)	when the product uses audio it shall provide for user control of volume and speed, and enhanced audio features including the reduction of interfering audio signals from surrounding products and audio clarity;		
(h)	when the product requires manual operation and control, it shall provide for sequential control and alternatives to fine motor control, avoiding the need for simultaneous controls for manipulation, and shall use tactile discernible parts;		
(i)	the product shall avoid modes of operation requiring extensive reach and great strength;		
(j)	the product shall avoid triggering photosensitive seizures;		
(k)	the product shall protect the user's privacy when he or she uses the accessibility features;		
(l)	the product shall provide an alternative to biometrics identification and control;		
(m)	the product shall ensure the consistency of the functionality and shall provide enough, and flexible amounts of, time for interaction;		
(n)	the product shall provide software and hardware for interfacing with the assistive technologies;		
(o)	the product shall comply with the following sector-specific requirements:		
<b>Features, elements and functions for Self Service Terminals</b>			
	- shall provide for text-to-speech technology;		
	- shall allow for the use of personal headsets;		
	- where a timed response is required, shall alert the user via more than one sensory channel;		
	- shall give the possibility to extend the time given;		
	- shall have an adequate contrast and tactilely discernible keys and controls when keys and controls are available;		
	- shall not require an accessibility feature to be activated in order to enable a user who needs the feature to turn it on;		
	- when the product uses audio or audible signals, it shall be compatible with assistive devices and technologies available at Union level, including hearing technologies such as hearing aids, telecoils, cochlear implants and assistive listening devices;		
<b>Features, elements and functions for e-readers</b>			
	- shall provide for text-to-speech technology		
<b>Features, elements and functions for consumer terminal equipment with interactive computing capability, used for the provision of electronic communications services</b>			
	- shall, when such products have text capability in addition to voice, provide for the handling of real time text and support high fidelity audio;		
	- shall, when they have video capabilities in addition to or in combination with text and voice, provide for the handling of total conversation including synchronised voice, real time text, and video with a resolution enabling sign language communication;		
	- shall ensure effective wireless coupling to hearing technologies;		
	- shall avoid interferences with assistive devices;		
<b>Features, elements and functions for consumer terminal equipment with interactive computing capability, used for accessing audio visual media services</b>			
	- shall make available to persons with disabilities the accessibility components provided by the audiovisual media service provider, for user access, selection, control, and 'l'- personalisation and for transmission to assistive devices.		